ALCATEL onetouch idol 3

6039K

# Quick Start Guide

Thank you for buying ALCATEL ONETOUCH 6039K. We hope you will enjoy your high-quality mobile communication experience.

For more information about how to use your cellphone, please visit www.alcatelonetouch.com to download the complete user manual. From the website, you can consult the FAQ, perform software upgrades, etc.

ALCATEL onetouch

English - CJB34D2ALAAA



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SAR

www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 30 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

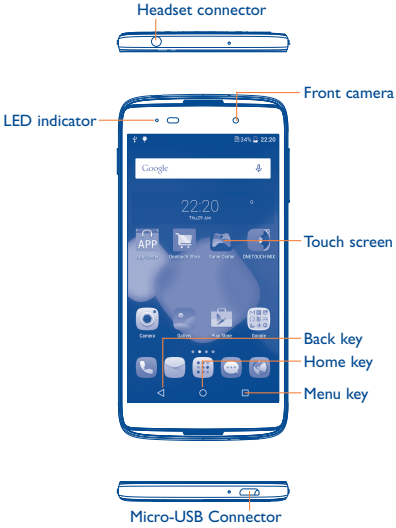
**PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.



# Your mobile .....

## 1.1 Keys and connectors



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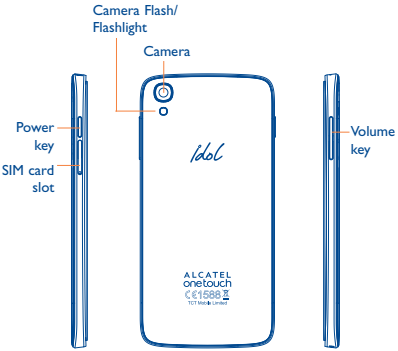


**Menu key**

- Touch to view recently used applications.

**Home key**

- From any application or screen, touch to return to the Home screen.
- Touch and hold to pop up Google search icon. Slide your finger to the icon to open Google search.

**Back key**

- Touch to go back to the previous screen, or to close a dialog box, options menu, the notification panel, etc.

These keys are visible when the phone is unlocked.

**Power key**

- Press: Lock the screen/Light up the screen.
- Press and hold: Show the pop-up menu to select from Power off/Restart/Airplane mode.
- Press and hold the **Power** key and **Volume up** key to reset.
- Press and hold the **Power** key and **Volume down** key to capture a screenshot.
- Press and hold the power key for at least 10 seconds to force reboot or hold it longer to power off.

**Volume Keys**

- In call mode, adjusts the earpiece or headset volume.
- In Music/Video/Streaming mode, adjusts the media volume.
- In general mode, adjusts the ringtone volume.
- Mutes the ringtone of an incoming call.
- In camera preview mode, press **Volume up** or **down** key to enter burst shoot.





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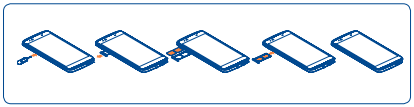
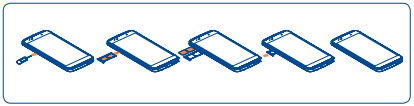
## 1.2 Getting started

### 1.2.1 Set up

**Inserting or removing the SIM card**

You must insert your SIM card to make phone calls. You do not need to power off your phone before inserting or removing the SIM card as this phone can support hot swap.



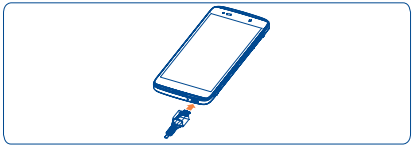


Before you install or remove the SIM card, use a pin to press the small cavity until the SIM cassette pops out.

Your phone only supports micro-SIM cards. Do not attempt to insert other SIM types like mini and nano cards; otherwise this may cause damage to your phone.

Please note your SIM2 only supports 2G network. SIM1 can support 2G/3G/4G networks.

**Charging the battery**



Connect the battery charger to your phone and wall socket respectively, the LED indicator will light while charging.

To reduce power consumption and energy waste, when the battery is fully charged, disconnect your charger; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

### 1.2.2 Power on your phone

Hold down the **Power** key until the phone powers on. It will take a few seconds before the screen lights up.

**Set up your phone for the first time**

The first time you power on the phone, you should set the following options: Language, Google account, etc.

Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network, sign into your Google account and use some of the phone's features.

### 1.2.3 Power off your phone

Hold down the **Power** key from the Home screen until the phone options appear, select **Power off**.

## 1.3 Home screen

You can move all of the items (applications, shortcuts, folders and widgets) you use most frequently to your Home screen for quick access. Touch the **Home** key to switch to the Home screen.

**Status bar**
- Status/Notification indicators
- Touch and drag down to open the notification panel.

**Search bar**
- Touch ❶ to enter text search screen.
- Touch ❷ to enter voice search screen.

Touch an icon to open an application, folder, etc.

**Favourite tray applications**
- Touch to enter the application.
- Touch and hold to move or change applications.

Touch to enter application list.





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The Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view.

### 1.3.1 Using the touchscreen

**Touch**

To access an application, touch it with your finger.

**Touch and Hold**

Touch and hold the item to enter the available options.

**Drag**

Place your finger on the screen to drag an object to another location.

**Slide/Swipe**

Slide the screen up and down to scroll through the applications, images, web pages, etc.

**Flick**

Similar to swiping, but flicking makes it move quicker.

**Pinch/Spread**

Place your fingers of one hand on the screen surface and draw them apart or together to scale an element on the screen.

**Rotate**

Automatically change the screen orientation from portrait to landscape by turning the phone sideways to have a better view.

### 1.3.2 Status bar

From the status bar, you can view both phone status (to the right side) and notification information (to the left side).

**Status icons**

| | | | |
|---|---|---|---|
| G | GPRS connected | | No signal |
| G | GPRS in use | | Alarm is set |
| E | EDGE connected | | Bluetooth is on |
| E | EDGE in use | | Connected to a Bluetooth device |
| 3G | 3G connected | | Speakerphone is on |
| 3G | 3G in use | R | Roaming |
| H | HSPA (3G+) connected | | Headset connected |
| H | HSPA (3G+) in use | | No SIM card installed |
| H+ | HSPA+ connected | | Vibrate mode |
| H+ | HSPA+ in use | | Battery is very low |
| 4G | 4G connected | | Battery is low |
| 4G | 4G in use | | Battery is partially drained |
| | Signal strength | | Battery is full |
| | Wi-Fi is on | | Battery is charging |
| | Connected to a Wi-Fi network | | GPS is on |
| | Airplane mode | | |





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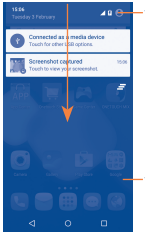
## Notification icons

| | | | |
|---|---|---|---|
| | New Gmail message | | Missed call |
| | New Email message | | Call forwarding is on |
| | New text or multimedia message | | Song is playing |
| | Problem with SMS or MMS delivery | | Connected to VPN |
| | New Google Hangouts message | | Radio is on |
| | New voicemail | | Uploading data |
| | Upcoming event | | Download finished |
| | Screenshot captured | | Select input method |
| | Both USB tethering and portable hotspot are on | | An open Wi-Fi network is available |
| | USB tethering is on | | Phone is connected via USB cable |
| | Portable Wi-Fi hotspot is on | | System update available |
| | More notifications are hidden | | Carrier data use threshold approaching or exceeded |

Touch and drag down the Status bar to open the Quick setting panel or Notification panel. Touch and drag up to close it. When there are notifications, you can touch them to access notifications directly.

## Notification panel

When there are notifications, touch and drag down the Status bar to open the Notification panel to read more detailed information.


Touch to switch to the quick setting panel.
Touch to clear all event–based notifications (other ongoing notifications will remain).

## Quick setting panel

Touch and drag down the Notification panel or touch to open the Quick setting panel. You can enable or disable functions or change modes by touching the icons.

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### 1.3.3 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a variety of patterns, PIN or password etc.

### 1.3.4 Personalise your Home screen

**Add**

You can touch and hold a folder, an application, or a widget to activate the Move mode and drag the item to any Home screen you prefer.

**Reposition**

Touch and hold the item to be repositioned to activate the Move mode, drag the item to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

**Remove**

Touch and hold the item to be removed to activate the Move mode, drag the item up to the top of the icon, and release after the item turns red.

**Create folders**

To improve the organisation of items (shortcuts or applications) on the Home screen, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

**Wallpaper customisation**

Touch **Settings** on the applications screen then touch **Display\Wallpaper** to customise wallpaper.

### 1.3.5 Volume adjustment

You can set the ringer, media and phone ringtone volumes to your preference by pressing the **Volume up/down** key, or touching **Settings\Sound & notification\Media volume** to set the volume.



# 2 Text input.....

## 2.1 Using Onscreen Keyboard

**Onscreen Keyboard settings**

Touch **Settings\Language & input**, touch the keyboard you want to set up and a series of settings will become available for your selection.

**Adjust the Onscreen Keyboard orientation**

Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. You can adjust it by changing the settings (Touch **Settings\Display\When device is rotated\Rotate the contents of the screen**). Also your phone screen is reversible. (Touch **Settings\Display\Reversible**).

### 2.1.1 Keyboard

Touch to enter text or numbers.
Touch to switch "abc/Abc" mode; Touch & hold to switch "abc/ABC" mode.
Touch to switch between symbol and numeric keyboard.
Touch & hold to select symbols.
Touch to input comma; touch & hold to show input options.

## 2.2 Text editing

You can edit the text you have entered.

- Touch and hold or double-tap within the text you would like to edit.
- Drag the tabs to change the highlighted selection.



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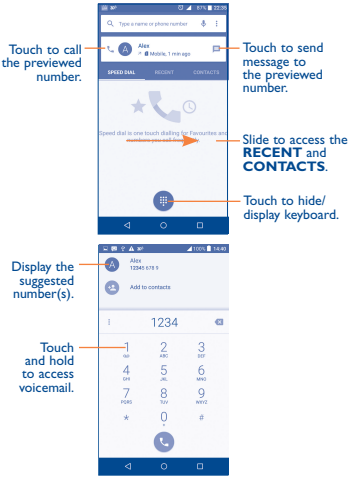
- The following options will show: **Select all** , **Cut** , **Copy** and **Paste** .
- Touch the icon to go back without any action.

# 3 Phone call.....

## 3.1 Placing a call

You can easily place a call using **Phone**. Touch the Application tab from the Home screen and select **Phone**.



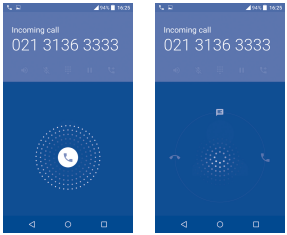

Enter the desired number from the keyboard directly and touch to place the call or select a contact from **CONTACTS** or **RECENT** by sliding or touching tabs, then choose your target SIM card to make the call.

The number you entered can be saved to **Contacts** by touching and then touching **Create new contact**.

If you make a mistake, you can delete the incorrect digits by touching .

To hang up a call, touch or the **Power** key (when the **Call settings\Power key ends call** option is activated).

## 3.2 Answering or rejecting a call




When you receive a call:

- Slide the icon to the right to answer;
- Slide the icon to the left to reject;
- Slide the icon upwards to reject the call by sending a preset message.

To mute the ringtone volume of an incoming call, press the **Volume up/down** key or turn the phone over (when the **Settings\ Gestures\Turn over to mute** option is activated).

For your convenient, your phone features a unique Reversible UI, which ensures functionality, including normal call, even the phone is held in reverse (upside-down) position.





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## 3.3 Consulting your call memory

You can access your call memory by touching **RECENT** tab from the **Phone** screen to view Missed calls, Outgoing calls and Incoming calls.

# 4 Contacts

You can view and create contacts on your phone and synchronise these with your Gmail contacts or other applications on the web or on your phone.

## 4.1 Adding a contact

Touch on the Home screen, then touch the icon in the contacts list to create a new contact.

## 4.2 Importing, exporting and sharing contacts

From the **Contacts** screen, touch the icon to open the options menu, touch **Import/export**, then select **Import from SIM card**, **Export to SIM card**, **Import from storage**, **Export to storage** or **Share visible contacts**.

To import/export a single contact from/to your SIM card, select the contact you want to import/export, and touch the / icon to confirm.

To import/export all contacts from/to your SIM card, touch the icon and then the / icon to confirm.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

Touch a contact you want to share, touch the icon and **Share** from the contact details screen, and then select the application to perform this action.

## 4.3 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the applications installed on your phone.

# 5 Messaging

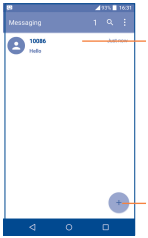
You can create, edit and receive SMS and MMS with this phone.

To access this feature, touch the Application tab from the Home screen, then select **Messaging**.

To check messages stored in your SIM card, touch the icon from the Messaging screen, then touch **Settings\ Manage SIM messages**.

## 5.1 Write message

On the message list screen, touch the new message icon to write text/multimedia messages.




- Touch to view the whole message thread.
- Touch & hold to activate delete mode.

Touch to create a new message.

**Sending a text message**

Enter the mobile phone number of the recipient in the **To** bar or touch to add recipients and touch the **Send message** bar to enter the text of the message. Touch the icon to insert emotions or icons. When finished, touch to send the text message.





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An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.

**Sending a multimedia message**

MMS enables you to send video clips, images, photos, animations, slides, and sounds to other compatible phones and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses added.

# 6 Email.....

Besides your Gmail account, you can also set-up external POP3 or IMAP email accounts in your phone.

To access this feature, touch the Application tab from the Home screen, then select **Email**.

An email setup wizard will guide you through the steps to set up an email account.

- Enter the email address and password of the account you want to set up.
- Touch . If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Alternatively, you can touch **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- To add another email account, you can touch the icon and **Settings**. Touch **Add account** to create.

**To create and send emails**

- Touch the icon from the Inbox screen.
- Enter recipient(s) email address (es) in the **To** field.
- If necessary, touch the icon beside **To** field to add **Cc/Bcc** to add a copy or a blind carbon copy to the message.
- Enter the subject and the content of the message.



- Touch to add an attachment.
- Finally, touch to send.
- If you do not want to send the mail right away, you can touch the icon and **Save draft** keys or touch the **Back** key to save a copy.

# 7 Getting connected .....

To connect to the Internet with this phone, you can use GPRS/EDGE/3G/4G networks or Wi-Fi, whichever is most convenient.

## 7.1 Connecting to the Internet

### 7.1.1 GPRS/EDGE/3G/4G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G or 4G.

To check the network connection you are using, touch **Settings\ More...\Mobile networks**, and touch **Access Point Names** or **Network operators**.

### 7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

**To turn Wi-Fi on and connect to a wireless network**

- Touch **Settings\Wi-Fi**.
- Touch the switch to turn on/off Wi-Fi.
- The detailed information of detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you can contact the network operator for details). When finished, touch **CONNECT**.



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## 7.2 Browser.....

Using the **Browser,** you can enjoy surfing the Web.

To access this feature, touch the Application tab from the Home screen, then select **Browser**.

**To go to a web page**

On the Browser screen, touch the URL box at the top, enter the address of the web page, and then confirm.

## 7.3 Connecting to a computer(1)

With the USB cable, you can transfer media files and other files between your internal storage and the computer.

**To connect your phone to the computer:**

- Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a notification that the USB is connected.
- If you use MTP or PTP, your phone will be automatically connected.

Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

**To locate data you have transferred or downloaded in your internal storage:**

- Touch to open the applications list.
- Touch **File Manager**.

All data you have downloaded is stored in the **File Manager**. Here you can view media files (videos, photos, music and others), rename files, install applications into your phone, etc.

## 7.4 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via USB cable (USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

(1) You can change your default connection mode via **Settings\Storage** touch the icon**USB computer connection**.



**To turn on USB tethering or Portable Wi-Fi hotspot**

- Touch **Settings\More...\Tethering & portable hotspot**.
- Touch the switch of **USB tethering** or **Portable Wi-Fi hotspot** to activate this function.

These functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

# 8 Find my location using GPS satellites.....

To activate your phone's global positioning system (GPS) satellite receiver:

- Touch **Settings\Location**.
- Touch the switch to turn on Google's location service.

You can then open Maps to find your location:

Use your phone's GPS satellite receiver to pinpoint your location within an accuracy as close as several meters ("street level"). The process of accessing the GPS satellite and setting your phone's precise location for the first time will require up to 5 minutes. You will need to stand in a place with a clear view of the sky and avoid moving. After this, GPS will only need 20-40 seconds to identify your precise location.



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# 9 Data backup.....

This phone enables you to back up your phone's settings and other application data to Google Servers, with your Google Account.

If you replace your phone, the settings and data you've backed up are restored onto the new phone the first time you sign in with your Google Account.

To activate this function:

- Touch **Settings\Backup and reset**
- Touch the switch of **Back up my data**.

When this function is activated, a wide variety of settings and data is backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure with the Settings application. If you deactivate this option, you stop backing up your settings, and any existing backups are deleted from Google Servers.

# 10 Factory data reset

To activate factory data reset:

- Touch **Settings\Backup and reset\Factory data reset.**
- Touch the **RESET PHONE**.

Resetting the phone will erase all of your personal data from internal phone storage, including information about your Google Account, any other accounts, your system and application settings, and any downloaded applications. If you reset the phone in this way, you're prompted to re-enter the same kind of information as when you first started Android.

When you are unable to power on your cellphone, you can perform a factory data reset by pressing the **Power** key and the **Volume up** key at the same time until the screen lights up.



# 11 Applications & Internal storage.....

## 11.1 Applications

With this phone, some built-in Google applications and other third party applications are available for your convenience.

With the built-in applications, you can

- Communicate with friends.
- Exchange messages or emails with friends.
- Track your location, view traffic situations, search for locations and get navigation information to your destination.
- Download more applications from the Google Play Store and more.

For more information about these applications, please check the online user manual at: www.alcatelonetouch.com.

## 11.2 Internal storage

Touch **Settings\Storage** to display the amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), permanent and temporary data.

If a warning message comes up saying that phone memory is limited, you are required to free up space by deleting some unwanted applications, downloaded files, etc.



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# 12 Making the most of your phone.....

You can download software upgrades for free from the website (www.alcatelonetouch.com).

## 12.1 Smart Suite

Smart Suite includes:

- **Contacts**

  Allows you to back up contact entries so that you don't have to worry about losing, breaking, switching phones or changing service providers.

- **Messages**

  Frees you from painstakingly inputting text on the keypads. All of your messages are easily accessible and well-organized.

- **Calendar**

  Allows you to sync events freely between your phone and Outlook and create and edit new events from a PC.

- **Photos**

  Allows you to easily import photos from your PC or the handset and organise them in different albums for better management.

- **Videos**

  Allows you to insert video files from your PC for playback and then upload them to a handset folder.

- **Music**

  Quickly search for your favourite songs on your PC, manage the ultimate Library, and enjoy the easiest digital jukebox in your own way.

- **Application**

  Allows you to import downloaded mobile applications and have them installed into your handset upon synchronisation.

- **Backup**

  Allows you to back up your contacts, messages, calendar, photos and applications, then import the backup files to your phone.



**Supported Operating Systems**

Windows XP/Vista/Windows 7/Windows 8.

## 12.2 Upgrade

You can use the Mobile Upgrade tool or FOTA Upgrade tool to update your phone's software.

### 12.2.1 Mobile Upgrade

Download Mobile Upgrade from the ALCATEL ONETOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool). Your phone's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you back up your personal data using Smart Suite before upgrading.

### 12.2.2 FOTA Upgrade

Using the FOTA Upgrade tool you can update your phone's software.

To access **System updates**, touch **Settings\About phone\ System updates**. Or you can touch icon to open the applications list. Then touch **System Updates**. When there is a new version can be updated, one indicator will be shown on **System updates** menu. If you want to update the system, please touch **System Updates** and then the button **Download**, after it is done please touch **Install** to complete the upgrade. Now your phone's software will be the latest version.

You should turn on data connection before searching for updates. Settings for auto-check intervals is also available once you restart the phone.

If you have chosen auto-check, when the system discovers the new version, dialog will pop up to choose download or ignore, the notification also will show in status bar.



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# Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

**• TRAFFIC SAFETY:**

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

**• CONDITIONS OF USE:**

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

Please note that your phone is a unibody device, the back cover and battery are not removable. Do not attempt to disassemble your phone. If you disassemble your phone the warranty will not apply. Also disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C to +45°C.

At over 45°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.



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- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

**PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

**• PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

**• BATTERY:**

Please note your phone is a unibody device, the back cover and battery are not removable. Observe the following precautions:
- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not punctuate the back cover of your phone,
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centres with specific bins for these types of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

**In European Union countries:**

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

**In non-European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

**• CHARGERS**

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

**• RADIO WAVES:**

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.



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The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.
Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

| **Maximum SAR for this model and conditions under which it was recorded.** | | |
|---|---|---|
| **Head SAR** | UMTS 2100+Wi-Fi | 1.277 W/kg |
| **Body-worn SAR** | LTE Band 7+Wi-Fi | 0.659 W/kg |

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.
Body-worn SAR testing has been carried out at a separation distance of 15 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.
If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.
Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.
For more information you can go to www.alcatelonetouch.com
Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.
Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.
As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.



Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCT Mobile Limited is stored in accordance with applicable data protection legislation. For these purposes TCT Mobile Limited implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to
(i) the technical possibilities available,
(ii) the costs for implementing the measures,
(iii) the risks involved with the processing of the personal data, and
(iv) the sensitivity of the personal data processed.
You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.



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## • LICENCES

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### ALCATEL ONETOUCH 6039K Bluetooth Declaration ID D025403

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You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCT.

You may download the source codes from http://sourceforge.net/projects/alcatel/files/. The provision of the source code is free of charge from internet.

(1) May not be available in all countries.



# General information .....

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our website.
- **Address:** Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong
- **Electronic labeling (Elabel) path:** Touch **Settings/Regulatory & Safety** or input "*#07#", you can find more information about labeling.(1)

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

**www.alcatelonetouch.com**

Your telephone is a transceiver that operates on GSM in quad-band (850/900/1800/1900MHz), UMTS in quad-band (850/900/1900/2100) and LTE FDD (1/3/7/8/20).

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

## Protection against theft(2)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

(1) It depends on countries.
(2) Contact your network operator to check service availability.



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## Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCT Mobile Limited shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

This handset may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this handset ("Third Party Materials"). All third party materials in this handset are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that TCT Mobile Limited has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and handsets in complying with Intellectual Property rights. TCT Mobile Limited will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this handset or in interaction with any other devices of the purchaser. To the maximum extent permitted by law, TCT Mobile Limited disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCT Mobile Limited , may be subject to paid updates and upgrades in the future; TCT Mobile Limited waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser.

The availability of the applications may vary depending on the countries and the operators where the handset is used; in no event shall the list of possible applications and software provided with the handsets be considered as an undertaking from TCT Mobile Limited ; it shall remain merely as information for the purchaser. Therefore, TCT Mobile Limited shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the operator of the purchaser. TCT Mobile Limited reserves the right at any time to add or remove Third Party Materials from its handsets without prior notice; in no event shall TCT Mobile Limited be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third Party Materials.



# Warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months[1] from the date of purchase as shown on your original invoice.

Batteries[2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months[1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited ,
3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT Mobile Limited
5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

[1] The warranty period may vary depending on your country.

[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.



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Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.
There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.
In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.
Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

# Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use **Factory data reset** and the upgrade tool to perform phone formatting or software upgrading (to reset factory data, hold down the **Power** key and the **Volume up** key at the same time). ALL User phone data: contacts, photos, messages, files, and downloaded applications will be permanently lost. It is strongly advised to fully back up the phone data and profile via Smart Suite before doing formatting or upgrading.

and carry out the following checks:

**My phone cannot be switched on or is frozen**

- When the phone cannot be switched on, charge for at least 20 minutes to ensure the minimum battery power needed, then try to switch on again.
- When the phone falls into a loop during power on-off animation and the user interface cannot be accessed, press and hold the Volume down key to enter Safe Mode. This eliminates any abnormal OS booting issues caused by 3rd party APKs.
- If neither method is effective, please reset the phone using the Power key and the Volume up key, (holding both together).



**My phone has not responded for several minutes**

- Restart your phone by pressing and holding the **Power** key for more than 10s.

**My phone turns off by itself**

- Check that your screen is locked when you are not using your phone, and make sure the **Power** key is not mis-contacted due to unlocked screen.
- Check the battery charge level.

**My phone cannot charge properly**

- Make sure you are using the ALCATEL ONETOUCH charger included in the box.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

**My phone cannot connect to a network or "No service" is displayed**

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

**My phone cannot connect to the Internet**

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

**Invalid SIM card**

- Make sure the SIM card has been correctly inserted (see "**Inserting or removing the SIM card**").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

**Unable to make outgoing calls**

- Make sure you have dialed a valid number and have touched .
- For international calls, check the country and area codes.



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- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

**Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

**The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

**I cannot find my contacts**

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

**The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the **Volume Up/Down** key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean.

**I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an ALCATEL ONETOUCH accessory.

**When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

**I am unable to add a contact in my contacts**

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories).

**My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability.

**I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

**I am unable to send and receive MMS**

- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server centre number or your MMS profile with your operator.
- The server centre may be busy, try again later.

**SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

**I am unable to connect my phone to my computer**

- Install Smart Suite.
- Check that your USB driver is installed properly.
- Open the Notification panel to check if the Smart Suite Agent has activated.
- Check that your computer meets the requirements for Smart Suite Installation.
- Make sure that you're using the cable included in the box.

**I am unable to download new files**

- Make sure there is sufficient phone memory for your download.
- Check your subscription status with your operator.

**The phone cannot be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users .
- Make sure that the two phones are within Bluetooth's detection range.





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**How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

**The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.**

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).



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